

General rates for individual payment card payment systems			
1	Charge on inactive card account (per month in account currency) <sup>1</sup>	25 UAH/1 USD/ 1 EUR	
2	Information about account balance, including issuing statements and information:		
	Getting information about account balance:		
2.1.	-in ATM / kiosk PJSC "UkrSotsbank" and / or PJSC "Alfa-Bank" (Ukraine) <sup>3</sup>	1UAH/ 0,1 USD/ 0,1 EUR	
	-other banks' ATMs	10 UAH / 0,4 USD / 0,4 EUR	
	-through SMS-banking	0,25 UAH/ 0,03 USD/ 0,02 EUR for each	
2.2.	Mini-statement request for card account: ATMs / kiosks PJSC "UkrSotsbank"	Free of charge	
	Providing monthly statements on the card account (monthly fee):		
2.3.	- in branches of PJSC "UkrSotsbank" (including accounts "Savings +")	Free of charge	
	-by E-mail (additional service) <sup>5</sup>	3 UAH/ 0,4 USD/ 0,3 EUR	
2.4.	Statements by individual client request for any period of time (but no more than 1 year from current date). Ordered in a branch and including accounts: "Savings +")	80 UAH	
	From archives (more than one year but not more than 5 years from the current date)	150 UAH	
2.5.	Providing documents for the embassy: certificate of presence / status card account statement not more than last year	80 UAH	
2.6.	Providing duplicate the contract about opening an account and the Card servicing	80 UAH	
3	Payments (each operation):		
3.1.	Cashless operation in service network	Free of charge	
3.2.	Request to withdraw amounts/ checking the balance exceeding the balance of the card account at an ATM of another bank <sup>2,6</sup>	first request for one day not charged, next requests - 10 UAH for every inquiry	
3.3.	Cashless transactions (each operation; currency account must meet currency card account):		
3.3.1.	-between payment cards opened in PJSC "UkrSotsbank", in UAH only via ATM/kiosks and through SMS-banking	Free of charge	
3.3.2.	- Non-cash transactions from cards of IPS Visa Int. and MasterCard WorldWide in national currency via ATM PJSC "UkrSotsbank" to cards of IPS MasterCard WorldWide and Visa Int. of other Ukrainian banks (a currency of sender card and receiver card has to be the same) <sup>8</sup>	1% + 5UAH.	
4	Additional services:		
4.1.	Changing of the PIN-code in ATMs / kiosks PJSC "UkrSotsbank"	15 UAH/1,3 USD/1 EUR	
4.2.	Request a copy of a document on card transactions except of cash ATM transactions (Bank debits from client's card account) <sup>7</sup>	5 USD	
4.3.	Request a T&E Document (document certifying the transactions made by the Card when paying for car rental, airline tickets, hotel services and transactions during sea cruises) <sup>3</sup>	5 USD	
4.4.	Emergency card production through VISA/MC customer support if Card was lost or stolen abroad (card Gold/ World/ Platinum/ Infinite/World Elite) <sup>2</sup>	250 USD	
4.5.	Emergency cash withdrawal through VISA/MC customer support if Card was lost or stolen abroad (card Gold/ World/ Platinum/ Infinite/ World Elite) <sup>2</sup>	200 USD	
4.6.	Unconfirmed claims (is charged after investigating): for transactions carried out on the Internet for operations carried out in ATM network in Ukraine and abroad cashless operation in service network in Ukraine and abroad	100 UAH 50 UAH 100 UAH	
4.7.	Blocking of cards: -via Call-center bank, via Internet Bank including initiated by PJSC "UkrSotsbank"	Free of charge	
5	Fee for express-delivery service	200 UAH	
6	Emergency removal of the card from the ATM (within 8 hours) <sup>4</sup>	50 UAH	
7	SPO service - Standing payment order for money transfer by requisites card account inc. of the Savings +(foreign currency transferring is only for own accounts in PJSC "UkrSotsbank" ) (each operation):		
7.1	-on own deposit account in PJSC "UkrSotsbank"	Free of charge	
7.2	-to repay the loan and on other account details in PJSC "UkrSotsbank" (incl. transfers to "Saving+")	Free of charge	
7.3*	-to account details out of PJSC "UkrSotsbank"	0,5% min 3 UAH max 3000 UAH	
*	For private customers cardholders cards Gold/World/Platinum service is free (except for the transfer of funds from the account "Savings +")		
8	Tariff for operations in system "UkrSotsbank Online/Mobile", ex.TP "Privatnyy-Fuel Card"	Account currency <sup>9</sup>	Tariff <sup>10</sup>
8.1.	Activation/monthly fee	UAH/USD/EUR	0 UAH/USD/EUR
8.2.	Funds transfers from current account/payment card client of PJSC "UkrSotsbank" to account PJSC "Alfa-Bank" (Ukraine)	UAH	0 UAH
8.3.	Funds transfers from current account/payment card to own current accounts / payment cards opened in PJSC "UkrSotsbank" <sup>11</sup>	UAH/USD/EUR	0 UAH/USD/EUR
8.4.	Funds transfer to the current account/payment cards of other customers of PJSC "UkrSotsbank"		
8.4.1.	between current accounts, from current account to payment card and from payment card to current account	UAH	0 UAH
8.4.2.	from payment card to payment cards of other PJSC "UkrSotsbank" clients	UAH	0 UAH
8.5.	Funds transfers to accounts in another Ukrainian banks:		
8.5.1.	from current accounts/payment cards of PJSC "UkrSotsbank" to accounts in another Ukrainian banks	UAH	0,3%, min 2 UAH max 1 000 UAH
8.5.2.	from payment card of PJSC "UkrSotsbank" to MasterCard & Visa payment cards (using card number) issued by another Ukrainian banks <sup>8</sup>	UAH	1% + 5 UAH
8.6.	Operations with funds on deposit, saving, credit accounts opened in PJSC "UkrSotsbank":		
8.6.1.	from current account/payment card to own deposit, saving, credit accounts opened in PJSC "UkrSotsbank"		
8.6.2.	from saving accounts <sup>7</sup> to own current account/payment card opened in PJSC "UkrSotsbank"		
8.7.	Statement by current, card account / payment card	UAH/USD/EUR	0 UAH/USD/EUR
8.8.	Blocking of cards initiated by client		
8.9.	Additional payment card issuing (class of additional card shall not exceed primary card's class)		
1	Inactive card account is considered in which the 6 months were not conducted operations with card, namely: crediting of incoming transactions cash or cashless payment for goods and services, cashless transfer. Commission is charged only if there are own funds on card account. If the card balance is less than 25 UAH/ 1 USD/ 1 EUR commission is set equal to the balance on this card account.		
2	Debited from the card's account. The course, which is converting operations made in currency that differs from currency of card account established by the Bank on the day of withdrawals from the card account and is displayed on the bank's website.		
3	For cardholders of salary/pension, social, student cards first request - free of charge, as the cost included in the tariff for the opening and annual maintenance of card		
4	Exclusively for ATMs that located in bank branches and serviced by branches		
5	For cardholders of private card - free of charge		
6	If the fee has not been paid within 180 days (including by debit card account) payment card will be closed.		
7	By "Saving" account only transfers from / to own current account and on own "Saving +" deposit account available.		
8	Available between cards of Residents. Max amount - 25 00 UAH per transaction, 150 000 UAH per day, 150 000 Uah per month for each card.		
9	Currency of transfer must meet currency account recipient. Transfer funds only in UAH expect transfers between own account/ payment cards of clients opened in PJSC "UkrSotsbank."		
10	Commission for payments from card accounts / payment cards charges in currency of account / card. Commission for payments from current accounts in foreign currency charges in UAH from client's current account in UAH. Commission for payments from current accounts in UAH charges in UAH from client's current account in UAH.		
11	Transfers of funds on deposit accounts possible, if deposit conditions permit such operations. Funds transfer from card, current account / payment card of non-resident to deposit account of other non-resident is not permitted. Transfers between own cards in foreign currency are not supported		